



Care and Maintenance



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Outdoor furniture exposed to the elements will endure the heat and humidity of summer, as well as the dryness and freezing temperatures of winter. Aside from the change in temperature, seasonal extremes also involve the furniture being exposed to the UV radiation of the sun, rain and snow. Therefore, the requirements for outdoor furniture are significantly greater than that of indoor furniture. Nevertheless, high-end outdoor furniture requires only a bare minimum in terms of maintenance. Depending on the environment the furniture is used in, we recommend that the furniture be cleaned with warm soapy water once or twice annually.



Teak

Special teak care products may speed up the cleaning process, but are not required. We recommend that you allow your teak furniture to weather naturally. Your furniture will gradually develop a soft silver-grey patina. It is only the surface of the teak wood that changes colour. Once you clean your furniture with soapy water, or a dedicated teak cleaning product, the furniture will return to a golden-brown colour. Applying soapy water with a scouring brush or an abrasive pad such as 3M Scotchbrite® will speed up the cleaning process. Occasional cleaning will ensure your furniture develops an even silver-grey patina without dark spots.

After many years of exposure to the elements, the surface of your furniture may become rough. Should you wish to smoothen the rough surfaces, you can do so using a fine grit sandpaper. If you choose to only sand parts of the furniture, the sanded area will gradually develop a silver-grey patina again and blend in with the rest of the furniture.

For teak furniture exposed to the elements, we do not recommend the use of teak oil (linseed oil), paint or varnish. Teak oil, paint and varnish will break down in an uneven manner and may peel off in chunks, increasing the level of maintenance required, as the application of new teak oil, paint or varnish will require that the old layers be sanded off first.



Powder Coated Furniture

Our powder coatings are durable, outdoor grade polyester-based finishes that are electrostatically applied. Aluminium substrates are chemically pre-treated, while stainless steel substrates are mechanically and chemically pre-treated. Our aluminium frames are made from 70% recycled aluminium. Umbrella base plates, which are made from steel, are phosphated prior to being powder coated. The phosphating process increases corrosion resistance and paint adhesion.

Like any painted surface, large scratches and chips should be repaired as soon as possible. On umbrella bases, repair of scratches and chips is important to prevent rust. Any rust should be sanded off with fine grit sandpaper and the affected area thoroughly cleaned with isopropyl alcohol prior to the application of any paint. Before applying touch-up paint, test it on a non-visible location to ensure the colour is a close match.

Powder coated surfaces can be cleaned with soapy water applied with a non-abrasive sponge such as those used for cars. Non-oily soap such as dish washing soaps (Dawn®, Fairy®, Sunlight®, etc) are ideal. Rinse thoroughly with lukewarm water and allow the furniture to air dry. It is important that any soap residue is rinsed off, as soap residue will attract dirt.



Ceramics & HPL

We use quality HPL and ceramic surfaces on a wide range of our products, primarily table tops. Both HPL and ceramic surfaces are easy to maintain, but similar to any furniture used outdoors, HPL and ceramic surfaces should be cleaned regularly. When required, clean with soapy water and a non-abrasive sponge. For tough stains and lime deposits, use a dedicated house-hold grade ceramic cleaner such as those designed for cleaning bathroom tiles.



Ropes

All our ropes are ROHS compliant marine grade ropes made from UV stabilised solution dyed polypropylene (PP). The PP yarns are braided together to form the visible textile surface. At its core, each rope is reinforced with either polypropylene yarns or solid extruded polyethylene.

As needed, clean the furniture with soapy water applied with a soft brush. Non-oily soap such as dish washing soaps (Dawn®, Fairy®, Sunlight®, etc) are ideal. Rinse thoroughly with lukewarm water. It is important that any soap residue is rinsed off, as soap residue will attract dirt. The wicking properties of polypropylene ensures that the rope, despite its fabric feel, will air dry quickly.



HDPE Wicker, and Danish Cord

Our HDPE wickers as well as Danish cords are man-made wicker materials produced from UV stabilised High Density Polyethylene (HDPE). Both materials require a minimum of maintenance. As needed, clean the furniture with soapy water applied with a soft brush or a non-abrasive sponge. Non-oily soap such as dish washing soaps (Dawn®, Fairy®, etc) are ideal. Rinse thoroughly with lukewarm water and allow the furniture to air dry. It is important that any soap residue is rinsed off, as soap residue will attract dirt.



Sling Fabrics

As needed, clean the surface of the fabrics with soapy water applied with a soft brush. Non-oily soap such as dish washing soaps (Dawn®, Fairy®, Sunlight®, etc) are ideal. For tough stains use a solution with 20% household bleach and water. Rinse thoroughly with lukewarm water and allow the fabric to air dry.



Cushions and Poufs

The care instructions for cushion covers are sewn on the inside seam that attaches the zipper to the cushion fabric. Note that the care instructions for different fabrics may not be the same. For tough stains that cannot be washed out with soapy water, use a solution with 20% household bleach and water. Always rinse thoroughly to ensure there is no soap or bleach residue in the fabric.

For poufs, the care instructions for the covers are located on the inside of the opening in the cover. For tough stains that cannot be washed out with soapy water, use a solution with 20% household bleach and water. Always rinse thoroughly to ensure there is no soap or bleach residue on the fabric.



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